

## TEMPTRAC - Frequently Asked Questions



### What is the difference between the TempTrac kits?

TempTrac comes in three mobile and one fixed configuration:

- ▶ Standard straight/box truck kit;
- ▶ Standalone trailer kit is mounted directly onto the trailer and comes in a water resistant case. (Please note, this system requires that a GO device/IOX-CAN and 3-wire harness be bolted directly to the reefer battery);
- ▶ Automatic tractor/trailer “drop-n-hook” system. (This system uses the GO device/IOX-CAN in the vehicle cab and doesn’t need a GO device mounted on the trailer);
- ▶ Fixed asset kit used in a restaurant or warehouse staging location that can monitor a stationary refrigerated/cooler unit.

### What comes in the kit?

The Standard kit comes with two pre-configured wireless sensors, a transceiver, connecting harness to the IOX-CAN (supplied by Geotab), and an antenna.

### Does Valor supply the IOX-CAN cable?

No, the IOX-CAN is supplied by Geotab.

## Is there a monthly charge?

Valor does not charge a monthly fee, however you do need the ProPlus plan from Geotab.

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## How do I set up the Temptrac software in Geotab?

All software setup is done in MyGeotab. You can use MapsBI for data visualization as well as a Custom temperature report. The instructions for setting up Temptrac in MapsBI and accessing the customized report can be found in the MyAdmin page of Geotab's marketplace.

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## What is the warranty on the Temptrac kit?

One year manufacturer warranty. Extended care plans may be available.

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## How long do the batteries in the sensors last?

The battery is expected to last about 5 years.

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## Does Temptrac provide HOS, fuel level sensing, and remote temperature adjustment?

Currently the Temptrac solution is focused on providing temperature readings inside the reefer unit. We are working on expanding the capabilities of Temptrac and these features may be available in the future. For more information please contact Valor.

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## How many zones does Temptrac support?

Up to 4 zones. The standard kit tracks 2 zones. If more zones are required, simply add additional sensors. Please note, a programming tool is required.

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## Where can I view the data?

All data is viewable in MyGeotab.

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## How much does it cost?

For pricing please contact Valor.

## How easy is it to install?

Temptrac is a simple plug-n-play installation that normally takes about 20 minutes.

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## Do I need a programming tool?

No. If additional sensors are added you need the programming tool.

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## Does Valor have installers?

Installation is quick and easy, however if you do require installation help we have installers that can complete the process. For more information please contact Valor.

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## Do you report temperature values in Fahrenheit?

Yes we do.

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## Does Valor supply demo units for trials?

Unfortunately Valor does not provide demo units for trials at this time.

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## Can I add additional Valor sensors to the kit?

Yes. Any sensor that Valor produces can be added to the Temptrac kit. Please note, a programming tool may be required.

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## What do I need from Geotab?

Depending on the vehicle, you may require an OBD power cable or 3-wire harness, a GO6/GO7 running the latest firmware, an IOX-CAN cable, and the ProPlus plan.

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**For any additional questions regarding our Valor TempTrac Solutions, please contact Valor at 1-800-568-9188 or visit us online at [www.valortpms.com](http://www.valortpms.com).**